



STILELINE Warranty & Handling

Lynden Door's Guarantee Of Quality

All StileLine Series doors are guaranteed by Lynden Door, Inc. for one year from the date of shipment from the factory to be of good material and workmanship and to be free of defects at the time of shipment that would render them unserviceable or unfit for the ordinary purposes for which each door is recommended.

The Lynden StileLine Series doors will provide exceptional performance for their normal recommended use.

Claims Procedure

Since Lynden Door cannot control the handling or exposure of doors after shipment, the purchaser must inspect the doors when received. Doors installed more than one year from the date of sale by Lynden Door are not covered by this warranty. Written notice of any claim must be given by the purchaser / installer to the supplier and to Lynden Door within 30 days of discovery of the defect. All parties must be given reasonable opportunity to investigate the reported defect before corrective action is begun. Lynden Door will not inspect finished installations for the sole purpose of certifying that the installation is within warranty.

Coverage

This warranty applies to purchasers of the above described doors from Lynden Door. It extends on resale of the door, but then claims must be processed through the immediate suppliers. If any door does not comply with this warranty within the warranty period, Lynden Door will at their option, repair, replace or refund the purchase price of the door.

Standard Construction Doors

Should a StileLine Series door become defective, Lynden Door will, at their option repair or replace the door as originally supplied by Lynden Door, or refund the purchase price of the door. Lynden Door is not obligated to pay for removal, rehanging, or refinishing.

Door Type	*Interior Warranty	Exterior Warranty
StileLine	1 Year	No Warranty

*An interior door is used in applications where temperature and/or humidity can be controlled on both sides of the door.

Exclusions

This warranty does not cover:

1. Appearances of field-finished doors.
2. Natural variation in the color or texture of wood.
3. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
4. Doors hung in exterior locations.
5. Doors with different plastic color or pattern on each face.
6. Appearances of high gloss on wood or plastic doors.
7. Incompatibility of hardware with a particular door construction.
8. Cracking of plastic laminate surfaced doors with openings cut by other than Lynden Door, Inc., or its approved representative. 1/4" radius at corner of opening must be maintained.
9. Cracking of veneer or plastic laminate surfaces or warp resulting from:
 - a) Doors that are improperly hung or do not swing freely.
 - b) Doors that have light and/or louver cutout areas exceeding 40 percent of the door area and one-half the door height or 54" high, whichever is greatest.
 - c) Doors with light or louver cutouts within 6" of the door edge, or on doors with less than 6" between cutouts for lights, louvers, locks, closures, and/or other hardware cutouts.
10. Warp on doors less than 1-3/4" thick which are wider than 3'0" or higher than 7'0".
11. Doors over 7'0" in height hung with three or fewer hinges (pivot hardware included).
12. Interior doors with concealed closers deeper than 2" or wider than 1-1/8".
13. Doors altered by others (not to include machining for hardware).
14. Doors with different materials on either side.
15. Doors with face grooving into or through crossbands.
16. Panel misalignment or shrinkage is not a defect.
17. Surface checking of oak is a natural characteristic and not deemed a defect.
18. All claims asserted after the time limitation set forth herein are not covered by this warranty.

Exceptions To Coverage

This warranty will not cover exclusions, is subject to tolerances and requires strict compliance with the storage, installation and maintenance instructions, as stated within this warranty. Lynden Door is not responsible for damage or unsatisfactory performance caused by others. Its sole responsibility is as stated in this warranty, and it is not liable for consequential, indirect or incidental damages. Lynden Door is not obligated to pay for removal, rehanging or refinishing.

Simply Elegant

Storage and Handling

1. Doors to be stacked on 1-1/2" blocking with a cover sheet top and bottom to protect the face of the doors from sunlight, dirt, water, and abuse, but allow for air circulation under and around the stack. 3 blocks to be used for doors up to 7'0" and 4 blocks for larger doors.
2. Doors shall not be subjected to extremes of heat and/or humidity, and the storage building must have these conditions controlled. Relative humidity should not be less than 25%, or more than 55%.
3. Do not store doors in buildings with excessive moisture from newly poured concrete or new plaster/drywall.
4. Certain species of doors are very susceptible to discoloration from direct sunlight or some forms of artificial light, therefore all doors should be protected from light sources with coversheets and opaque wrapping material.
5. Heating, ventilation and air conditioning systems must be operational and balanced before door installation.
6. Doors must be sealed on the top and bottom rails within 5 days of storage on the jobsite.
7. Doors shall be handled with clean hands or while wearing clean gloves.
8. Doors shall not be dragged across each other or across other surfaces.

Finishing Instructions

1. Wood is hygroscopic and dimensionally influenced by changes in moisture content caused by changes within its surrounding environment. To assure uniform moisture exposure and dimensional control all surfaces must be finished equally.
2. Doors are not ready for finishing when initially received. Before finishing, remove all handling marks, raised grain, scuffs, burnishes and other undesirable blemishes by block sanding all surfaces in a horizontal position with a 120, 150, 180 grit sandpaper. To avoid cross grain scratches, sand with the grain.
3. Certain species of wood, particularly oak, contain chemicals which react unfavorably with foreign materials in the finishing system. Eliminate the use of steel wool on bare wood, rusty containers or any other contaminate in the finishing system.
4. A thinned coat of sanding sealer should be applied prior to staining to promote a uniform appearance and to avoid sharp contrasts in color or a blotchy appearance.
5. All exposed wood surfaces must be sealed including the top and bottom rails with a minimum of 2 coats of a sealer.
6. Dark colored finishes should be avoided on all surfaces if the door is exposed to direct sunlight, in order to reduce the chance of warping or face checking.
7. Use a flat or satin finish. High-gloss finishes are not recommended.

Installation Instructions

1. Doors shall be allowed to become acclimatized to finished building heat and humidity before hanging.
2. Do not impair the utility or the structural strength of the door in the fitting, the application of hardware, or cutting and altering the door for lights, louvers, or other special details. Approximately 3/32" clearance on each side and 1/8" clearance at the top shall be allowed.
3. Pilot holes must be drilled for all screws that act as hardware attachments. All hardware installations must follow the listing specifications as per the directions for an approved fire rated opening.
4. Three hinges shall be installed for doors 7'0" in height or less. Allow one additional hinge for each additional 12" of door height or portion thereof.

Tolerances

1. Size tolerance: thickness = 1/16", length = 1/16", width = 1/16".
2. A squareness tolerance of not more than 1/8" difference shall be allowed between the diagonal measurements, taken across the face of the door.
3. Doors which develop warp or twist in excess of 1/4" after hanging will be deemed to be defective unless there is evidence to indicate that the door has been improperly stored, finished, or hung, or has been subject to tension (e.g. by wedging). Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straight edge to door face.
4. Stile, rail and core show-through (telegraphing) will not be considered a defect unless the face of the door varies from a true plane in excess of 1/100" in any three inch span.

Note: Action on any claim for warp or telegraphing defects may be deferred at the option of the manufacturer for a period not to exceed one year from date of claim to permit conditioning of the doors to temperature and humidity.